

# THE INTERNET OF THINGS AND OTHER CHALLENGES TO THE INTERNET AS WE KNOW IT

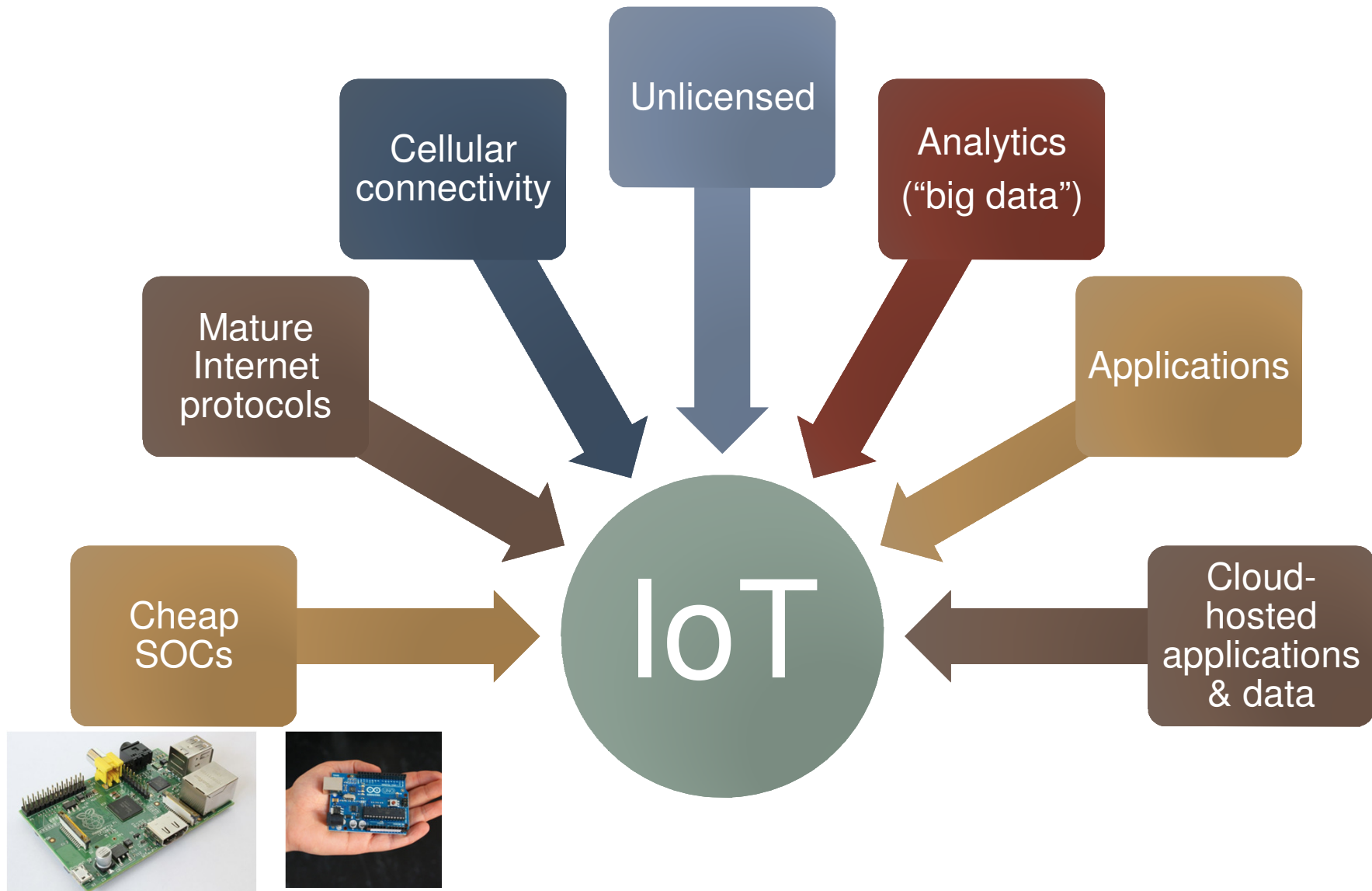
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Henning Schulzrinne

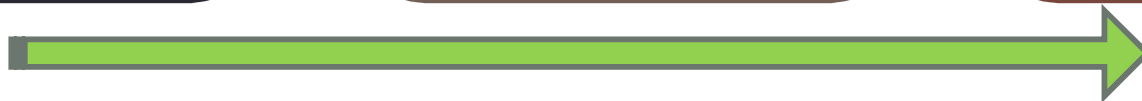
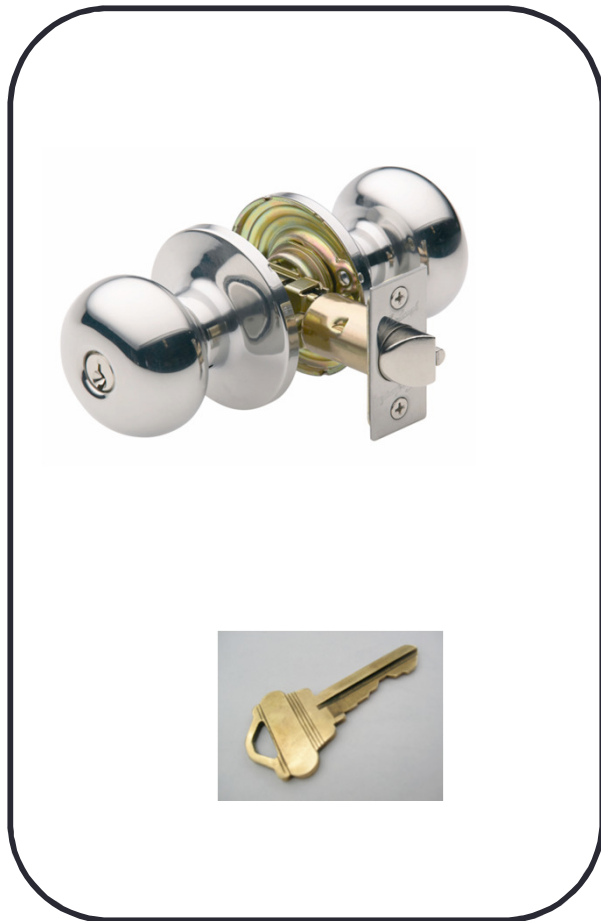
(+ Jan Janak & other CUCS IRT contributors)

ICC 2016

# Key enablers



# Natural evolution



# Internet of Things

- Mostly about devices, not the Internet
- Network part not really new or exciting
- Software-controlled networked devices
- Challenges:
  - lack of UI → usability
  - lack of UI → usable security
  - integration (service & APIs)
  - programming – beyond a single device

## M2M/IoT/CPS is not...

- isn't just about fancy thermostats and \$199 door bells
- doesn't always uses cellular networks
- is not always energy-constrained
- is not always cost-constrained
- doesn't always use puny microcontrollers
- is not always run by large organizations
  - many small & mid-sized providers
  - usually embedded into other products

# Where does IoT make sense?

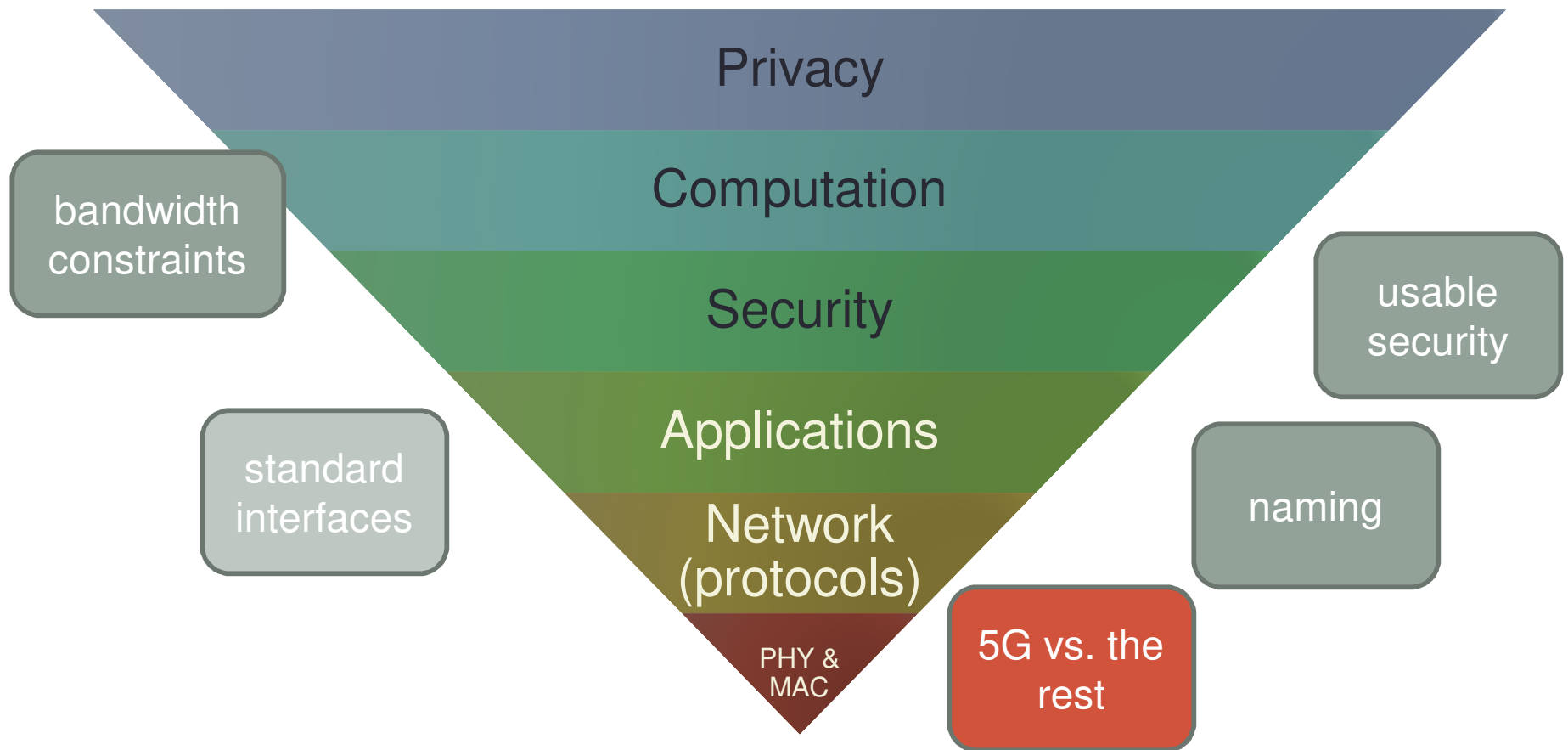
- Automate manual data extraction
  - health, car, electric/gas meter, ...
- Remote maintenance
  - vending machines, appliances, cars & trucks, trains, pumps, ...
- Incorporate additional information
  - thermostats, light switches, traffic lights, parking meters, ...
- Software-Defined Mechanics
  - locks, light switches
- But where does it solve more than 1<sup>st</sup> world problems?
  - commercial maintenance savings?
  - in-home customizable assistive technology

# The killer app



with energy-harvesting

# What's different?





# Lessons from Internet experience

- The Internet is about more than the Internet protocol
- Reliability multiplies, costs add
- Quality is no substitute for quantity
- Data links layers come & go, IP stays
- The age of application-specific {sensors, spectrum, OS, protocol ...} is over
- Protocols matter, but programmability matters more

# IoT = Internet at scale

- *Security at scale*
  - still largely “add password to configuration file”
  - identify by IP address
- *Management at scale*
  - device-focused
  - SNMP, at best
  - CLI, at worst
  - no performance diagnostics capabilities (“why is this so slow?”)
- *Naming at scale*
  - identify by node name
- *Programming at scale*

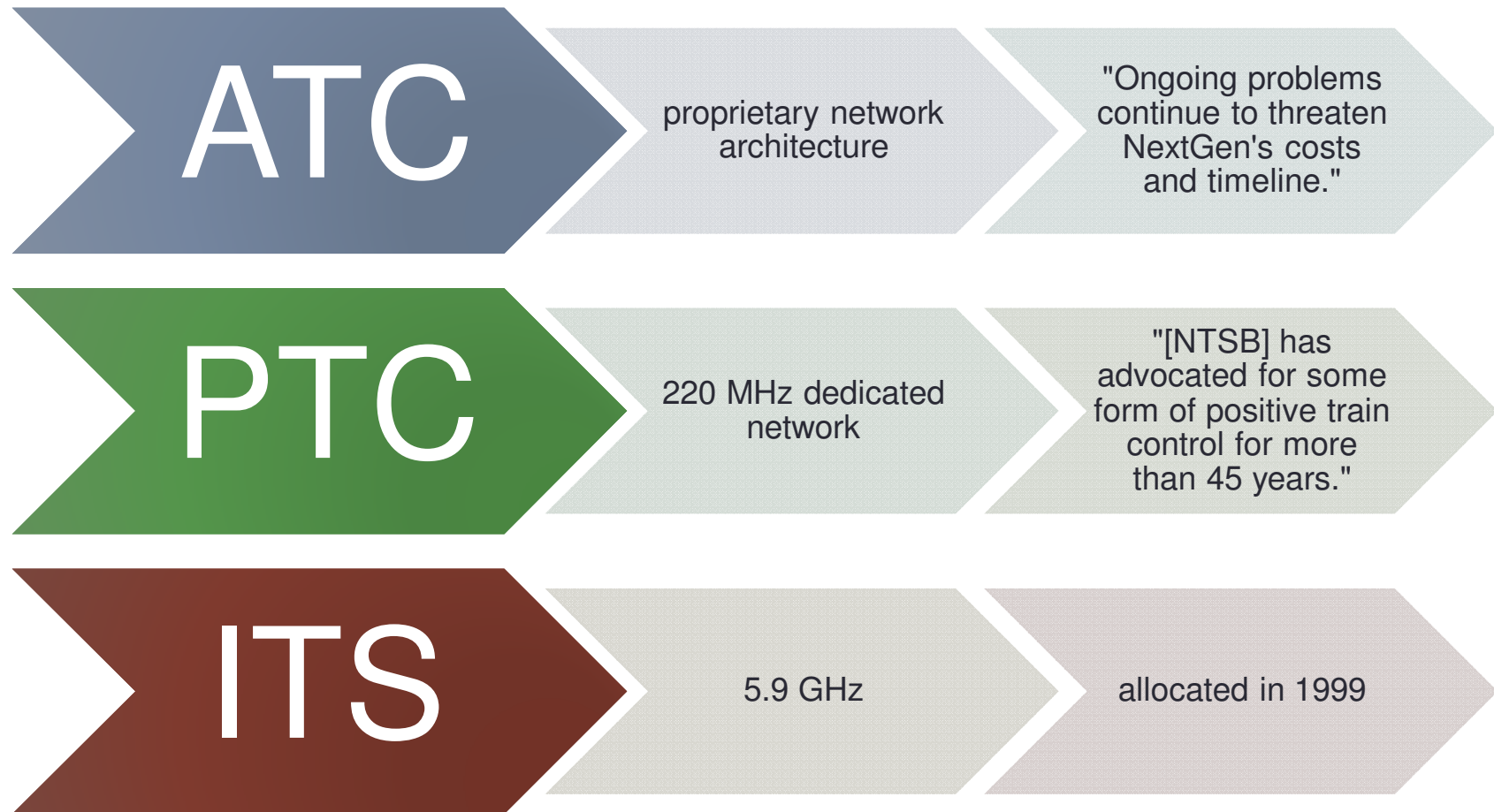


system  
& rack



data center

# Lessons from early IoT (and cousins)

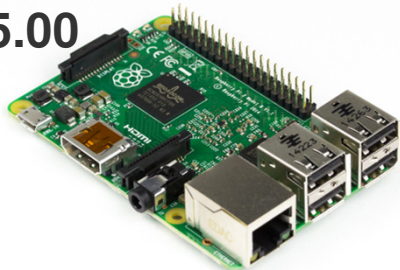


# Lesson: sensor networks may be (tiny) niche

- Most IoT systems will be near power since they'll interact with energy-based systems (li
- Most IoT systems will not be running TinyOS (or similar)
- Protocol processing overhead is unlikely to matter
- Low message volume → cryptography overhead is unlikely to matter

In particular, according to the indexes, a Raspberry Pi is about **seven** times as fast as a baseline SPARCstation 20 model 61 — and has substantially more RAM and storage, too. And the Raspberry Pi 2 is **sixteen** times as fast at single-threaded tasks, and on tasks where all cores can be put to use it's **forty one** times faster.

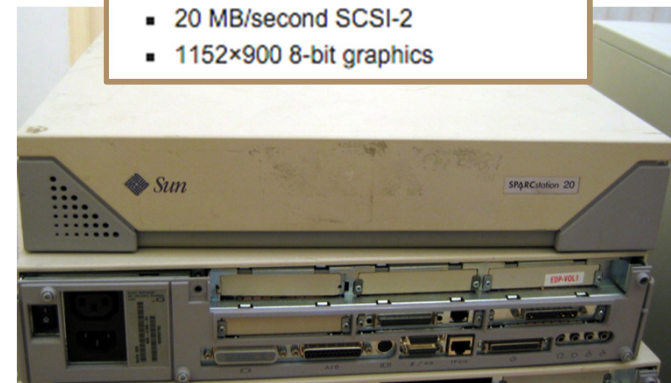
\$35.00



- A 900MHz quad-core ARM Cortex-A7
- 1 GB RAM

<http://eschatologist.net/blog/?p=266>

- One 60 MHz SuperSPARC CPU
- 1 MB of cache
- 32MB RAM (expandable to 512MB)
- 20 MB/second SCSI-2
- 1152×900 8-bit graphics



# The age of application-specific {sensors, spectrum, OS, protocol ...} is over

- *Computing system*: dedicated function → OS
  - → abstract into generic components
  - e.g., USB human interface device (HID)
- What are the equivalent sensor and actuator classes?
- *Networks*: generic app protocols
  - request/response → HTTP
  - event notification → SMTP, SIP, XMPP
- *Spectrum*: from **new application = new spectrum** to **generic data transport**

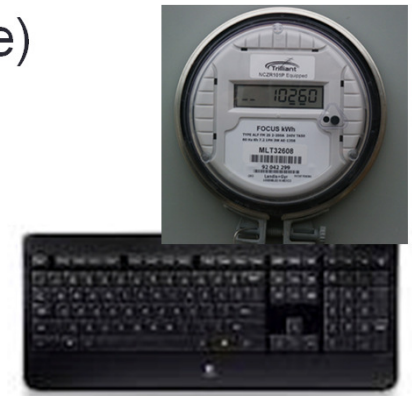


# NETWORKS – PHY, MAC, LAYER 3

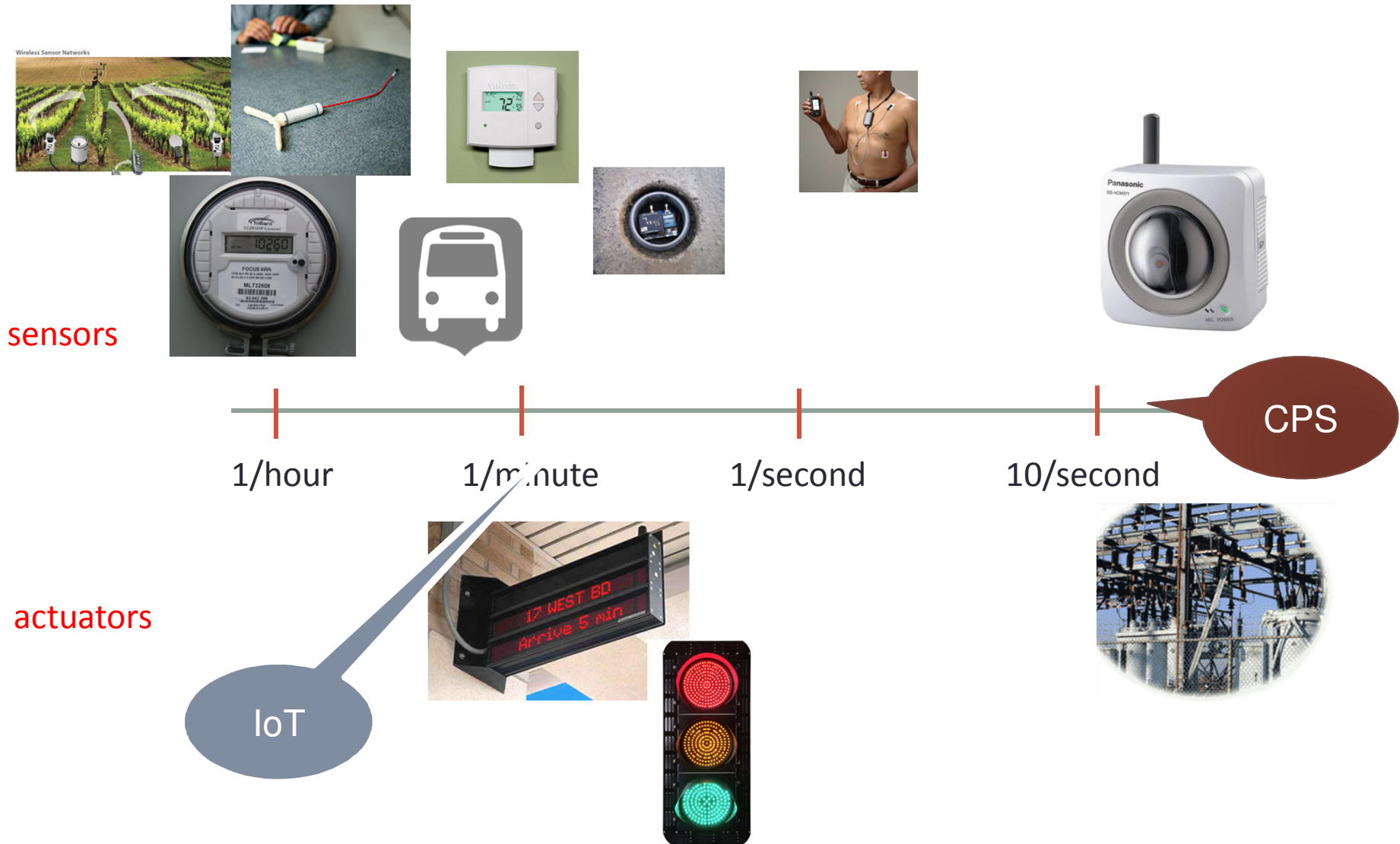
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# Network challenges

- Unlicensed
  - How do I attach and authenticate a device to a (home) network?
  - Credentials?
- Licensed
  - Reliability → multiple *simultaneous* providers
  - Mobility → different providers in different regions
  - Charging → often low, intermittent usage, sometimes deferrable (“Whispernet”)
    - From \$50/device/month → < \$1/month?
- Authentication
  - Which devices can be used by whom and how?
    - “Any employee can monitor the room temperature in any public space, but only Facilities staff can change it”

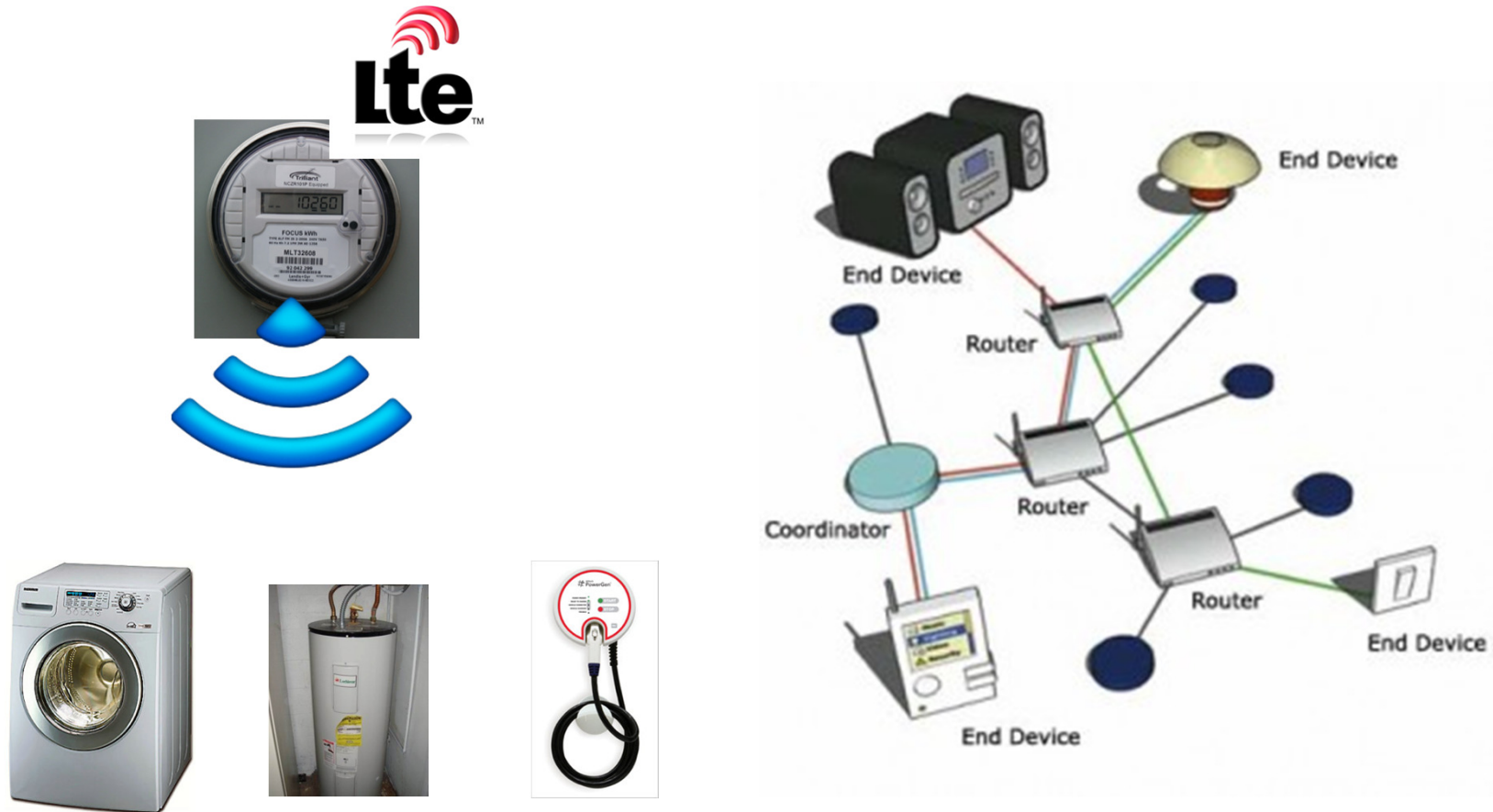


# IoT varies in communication needs





# Not just cellular *or* unlicensed



# 5G is not the only option



indoor  
unmanaged



indoor  
ext. managed



outdoor  
urban



outdoor  
rural



outdoor  
remote



# Niche networks



short range



ubiquity; low  
cost

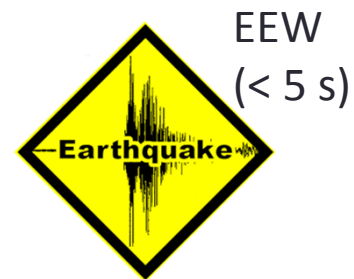
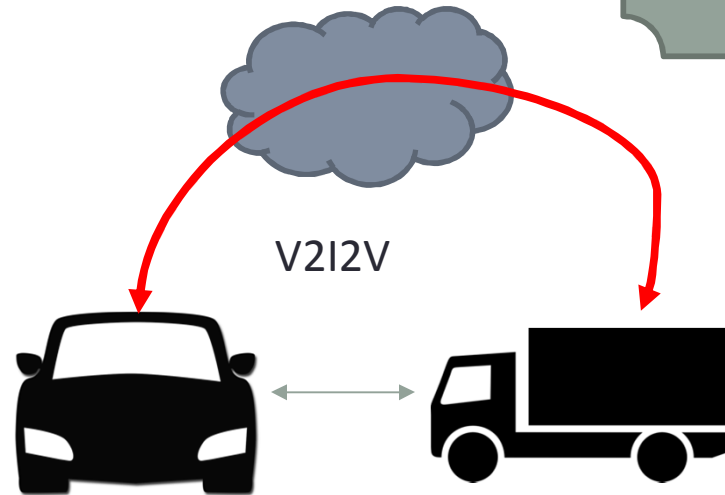


speed; public  
APs

# 5G = low latency + mmW + ...



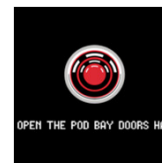
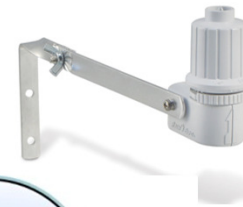
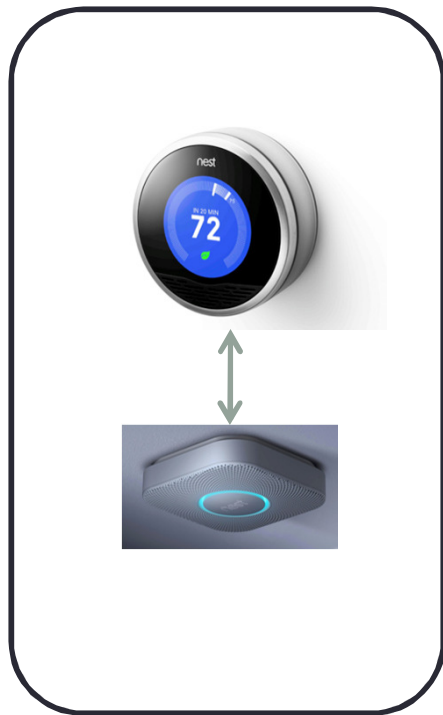
one-to-many!



# NETWORKS – APPLICATION PROTOCOLS

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# IoT islands vs. IoT eco system



# Challenge: enabling discovery & access control

- Devices should be discoverable & reusable
  - e.g., provide audio interface to bus display
  - environmental probes (temperature, noise, rain, ...)
  - location (iBeacon) → 911
- Layers of functionality
  - anybody in vicinity can read
  - anyone in *family* can change
  - parents can re-program
- Allow delegation
  - grant temporary access to somebody or something else
  - by message or physical proximity
- Currently, all one-off solutions
  - OAuth? NFC?



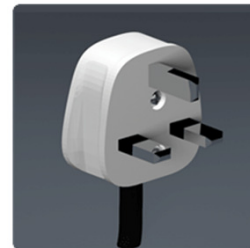
# Technology comes & goes, interfaces are forever



1904



1908



1947



1956



1878



1970s



fuel nozzle  
1885?



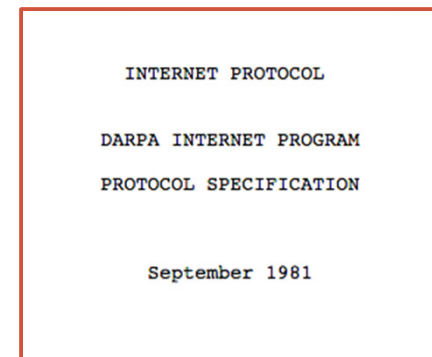
1974



1992



1993





# How should we name things?



network interface



device  
(independent of network)

domain name? → portability?  
phone number?



device by function & location

“ceiling lamp  
in kitchen”  
(used in  
programs)

# Communication identifiers

Property	URL owned	URL provider	E.164	Service-specific
Example	<a href="mailto:alice@smith.name">alice@smith.name</a> sip:alice@smith.name	<a href="mailto:alice@gmail.com">alice@gmail.com</a> sip:alice@ilec.com	+1 202 555 1010	www.facebook.com/alice.example
Protocol-independent	no	no	yes	yes
Multimedia	yes	yes	maybe (VRS)	maybe
Portable	yes	no	somewhat	no
Groups	yes	yes	bridge number	not generally
Trademark issues	yes	unlikely	unlikely	possible
Privacy	Depends on name chosen (pseudonym)	Depends on naming scheme	mostly	Depends on provider "real name" policy

→ IoT will likely be assigned local IP address space and owner-based names (meter17.pseg.com) [if any]

# COMPUTATION & SERVICES

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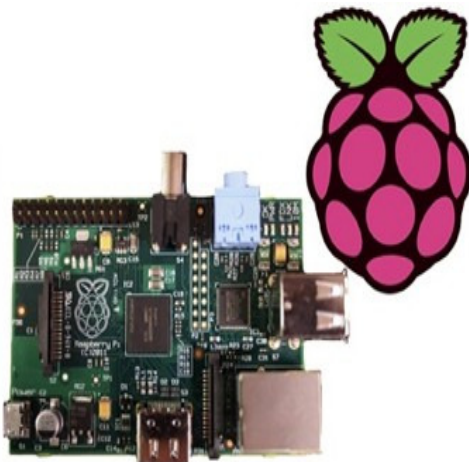
# Protocols matter, but programmability matters more

- Nobody wants to program raw protocols
- Most significant network application creation advances:
  - 1983: socket API → abstract data stream or datagram
  - 1998: Java network API → mostly names, HTTP, threads
  - 1998: PHP → network input as script variables
  - 2005: Ruby on Rails → simplify common patterns
- Many fine protocols and frameworks failed the programmer hate test
  - e.g., JAIN for VoIP, SOAP for RPC
- Most IoT programmers will not be computer scientists



# Challenge: integrate embedded, mobile & virtual

magnetometer  
accelerometer  
location  
gyroscope



# LIFECYCLE

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# Windows XP, Corolla & Revolv



available  
12/2001

end of sales  
6/2008

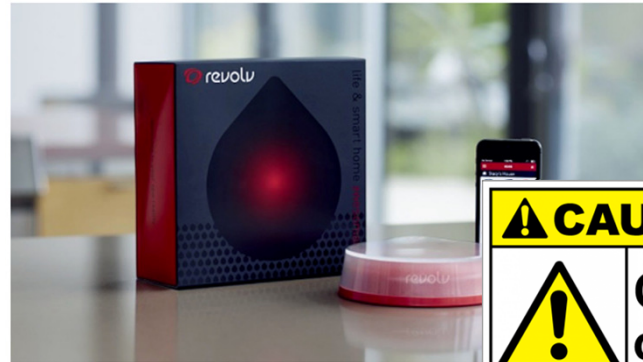
end support  
4/2009

end install  
10/2010

end ext. support  
4/2014



**NEST'S HUB SHUTDOWN  
PROVES YOU'RE CRAZY TO BUY  
INTO THE INTERNET OF THINGS**

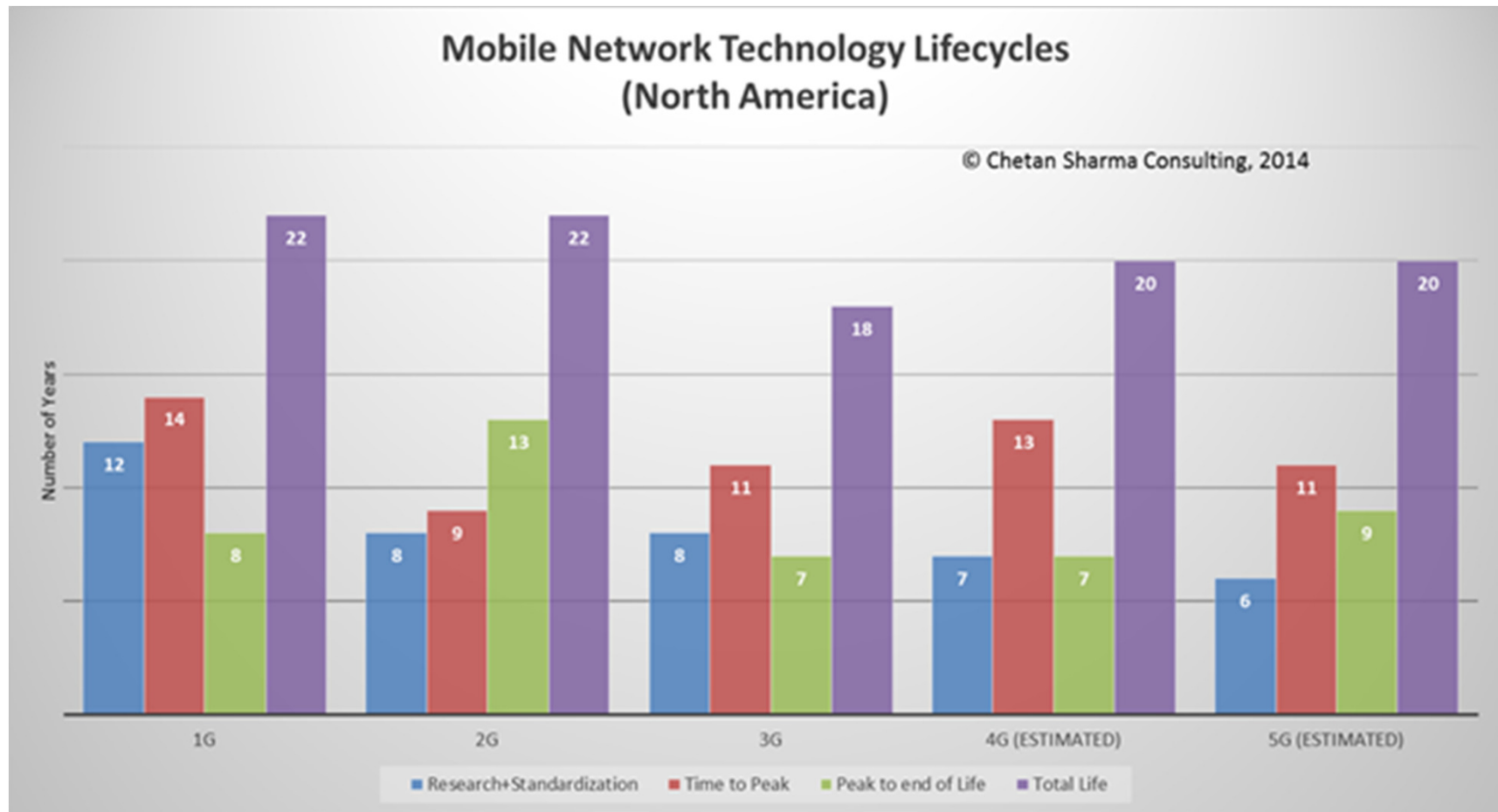


founded 2012  
acquired by Nest 2014  
shut down May 2016

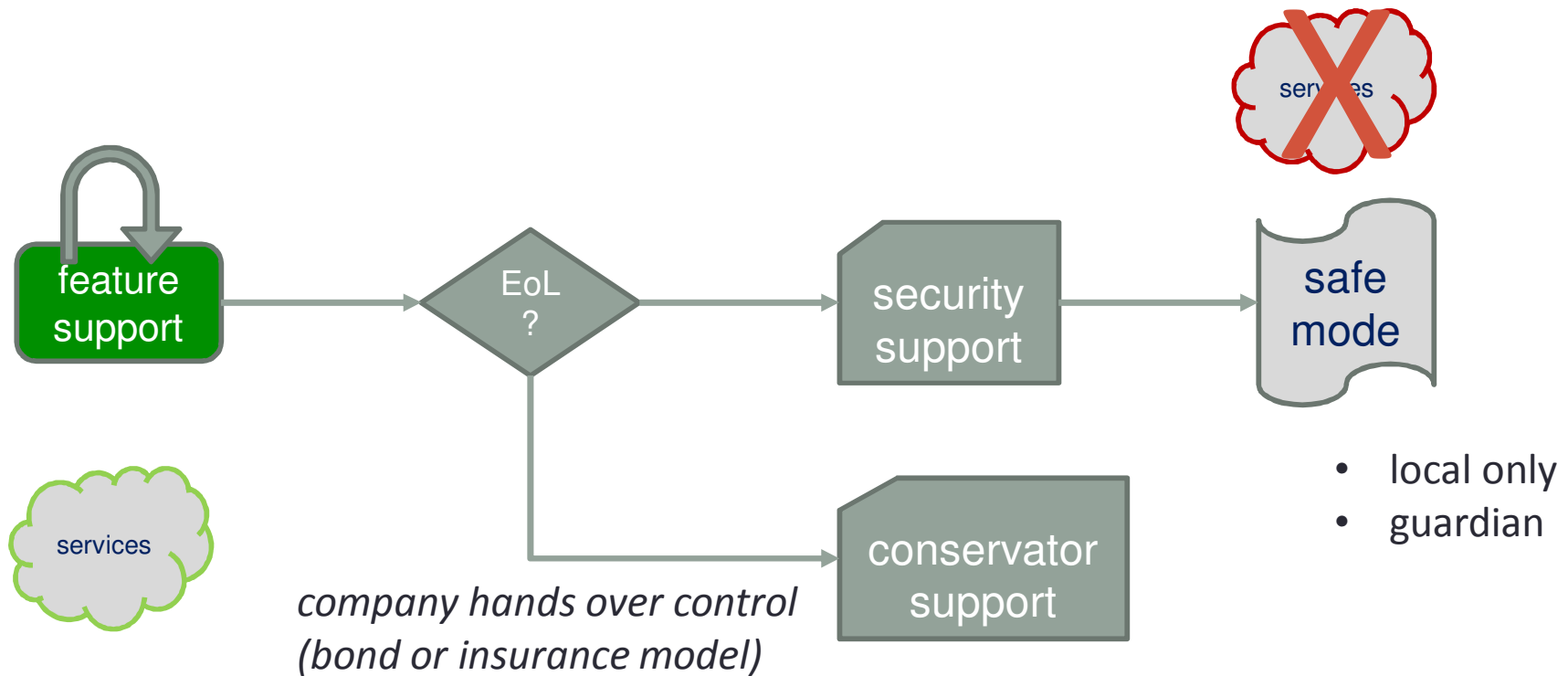
IF YOU WERE one of the people who shelled out \$300 for Revolv's smart home hub, you've probably already heard the bad news: the web service that powers the little gadget is shutting down next month, which will render the thing effectively useless.



# Design for 20 years



# IoT needs a life cycle model



# IoT needs an economic model

- Do you own or rent a device?
  - and do you know what rights you have (transfer, sale, ...)?
  - and for how long?
- What is expected lifetime?
  - in what mode?
  - with what enhancements?
- Who pays for computation and storage?
  - printer & ink? stove & electricity?
  - subscription model → doesn't scale except with aggregator
  - advertising model → creepiness-factor, no direct interaction
  - third party model: health or fire insurance, research (“your data for science”), electric utility

# SECURITY

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# ShellShock for light switches

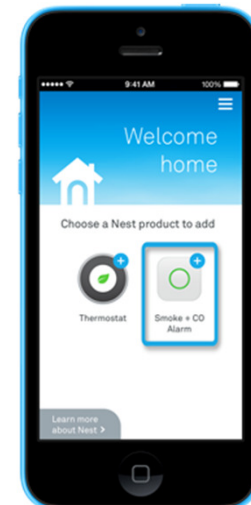
```
bash
$ env x='() { :}; echo vulnerable'
```

- IoT risks: privacy, DDOS, extortion (ransomware for your freezer), ...
- *Securely* field updateable or no connection to Internet
  - still vulnerable if malware on home network
- Lifetime of devices > lifetime of company
- Insurance model:
  - source code escrow + maintenance for N years
- UL listing



# Challenge: enrollment

- Commercial buildings → enroll 1,000s of devices at once
- Home → enroll one device at a time
  - current model: one app per device (class)
  - re-do if Wi-Fi password changes
  - common options:
    - QR code
    - P2P Wi-Fi (Wi-Fi Direct)
  - possibilities
    - “hi, I’m a Philips light bulb – add me!” (PKI)



# How should we secure things?

Old model



Summary Base Station Wireless Access

Wireless Mode: Create a wireless network

Wireless Network Name: Studio Area 51/54

Allow this network to be extended

Radio Mode: 802.11n (802.11b/g compatible)

Channel: 6

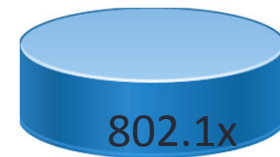
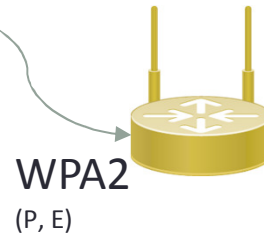
Wireless Security: WPA/WPA2 Personal

Wireless Password: \*\*\*\*\*

Verify Password: \*\*\*\*\*

Remember this password in my keychain

Wireless Options...



New model



"I want to join!"

commissioner

DIAMETER



create entries

# PRIVACY

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“Remember when, on the Internet, nobody knew who you were?”

# IoT: more than programmable light bulbs



public sensors &  
actuators

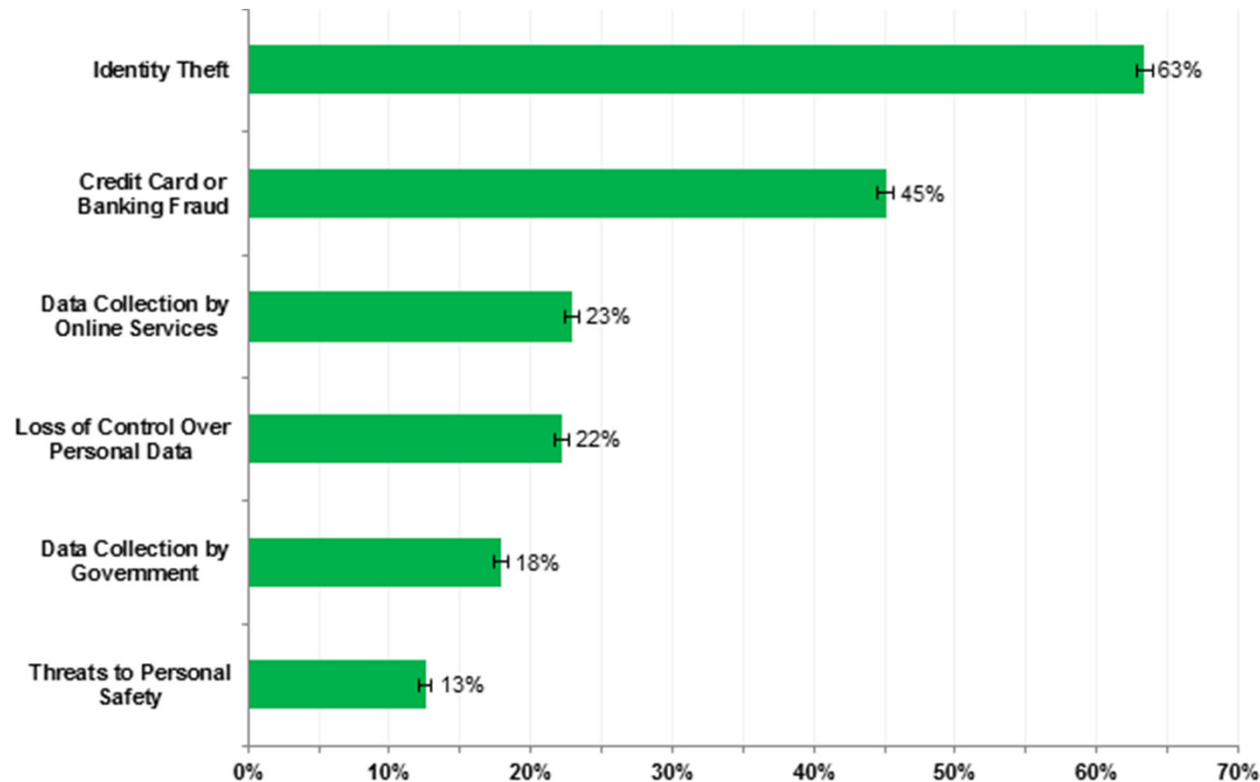


semi-private



private

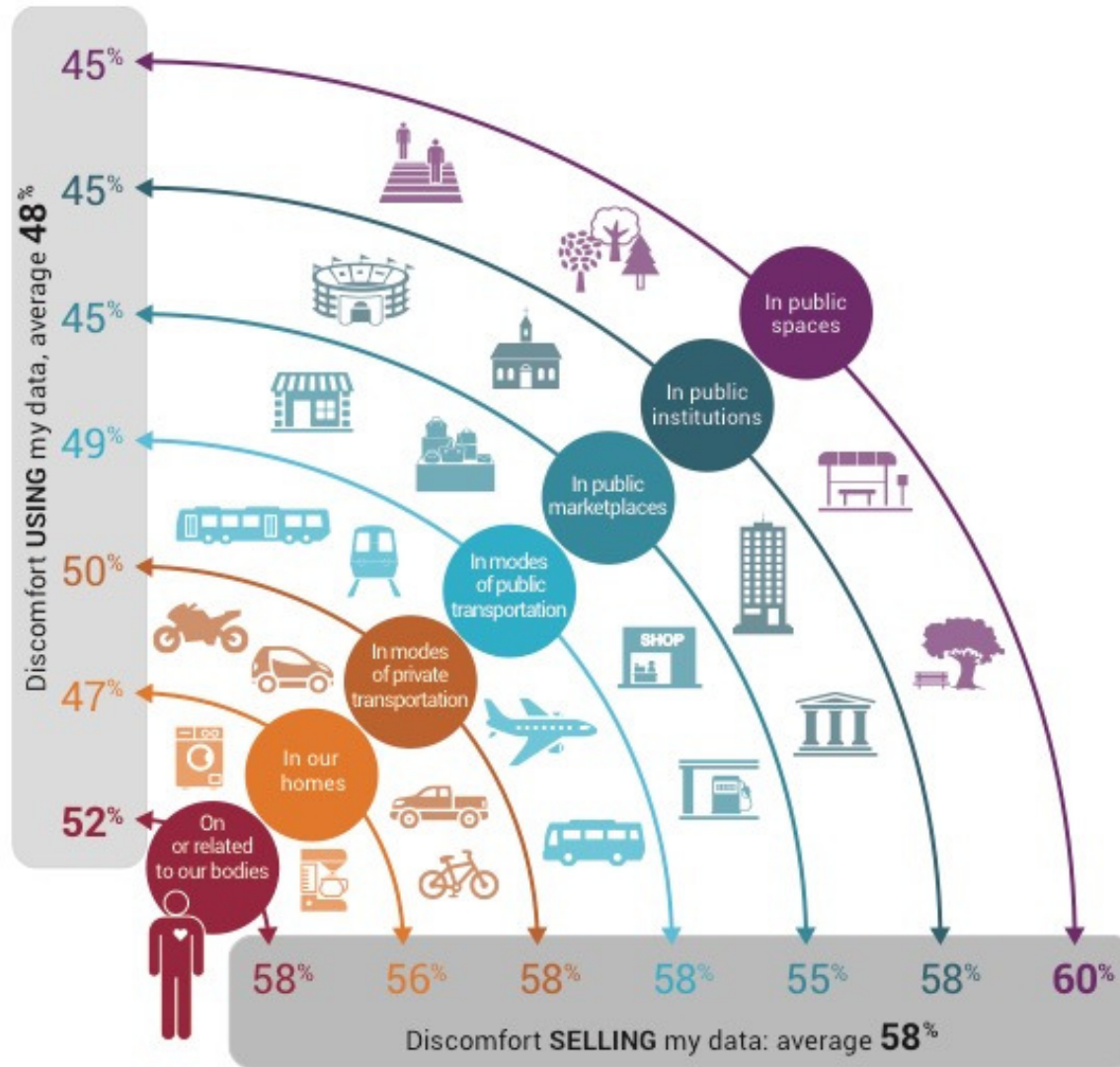
# Privacy fears deter usage



NTIA  
May 2016

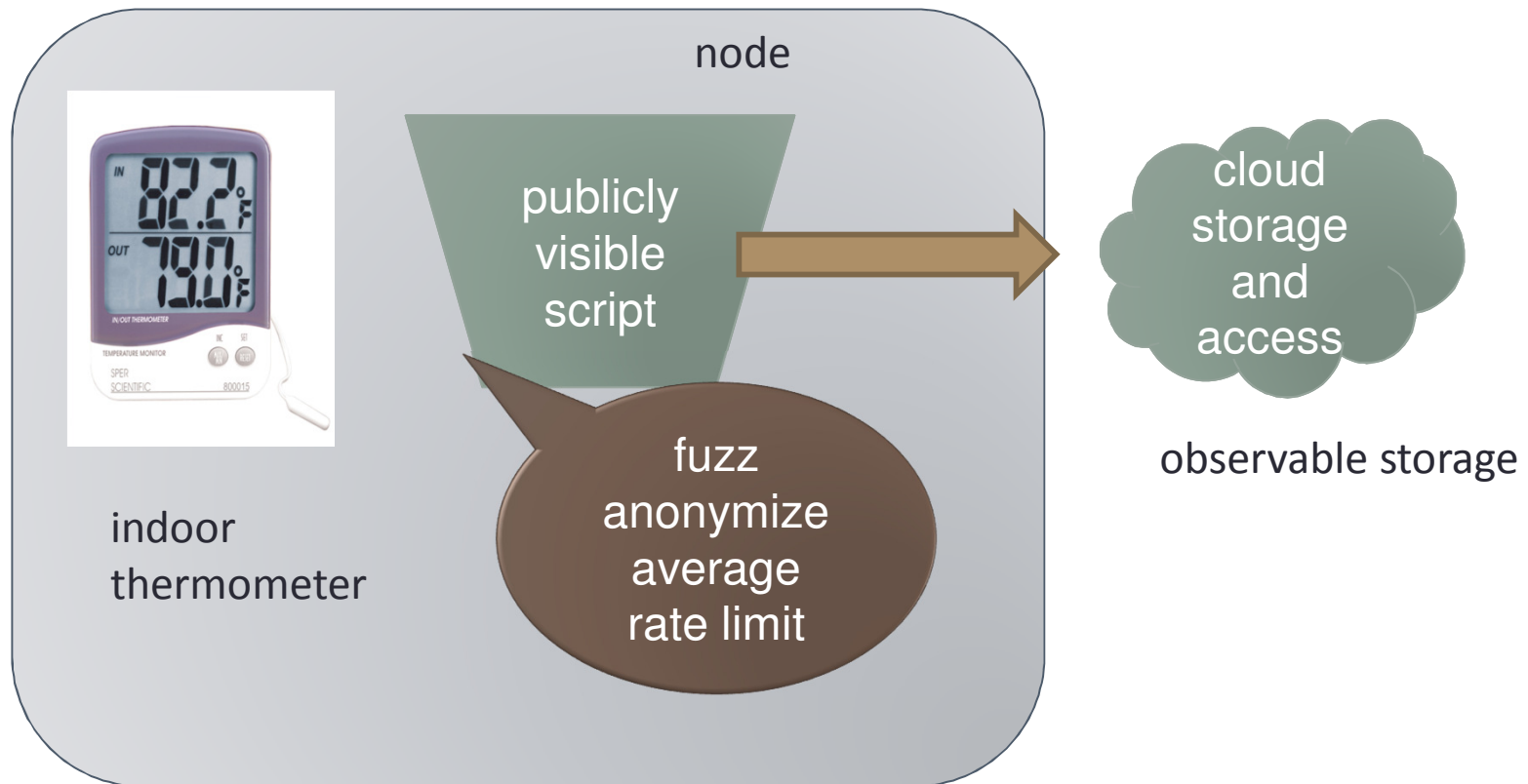
**Major Concerns Related to Online Privacy and Security Risks,  
Percent of Households with Internet Users, 2015**

# Roughly half of consumers uncomfortable



Altimeter Group  
June 2015

# Local processing for ~~efficiency~~ privacy



fog computing model

# Conclusion

- Design for simplicity and generality, not performance
- Design for surprises
- Design for developers – what do they need and want?
- Design for L2 evolution and co-existence